

Process Name: Personnel Administration	Process Identifier: PA
Sub-Process Name: Disciplinary Action	Sub-Process Identifier: PA-5

Sub-Process Purpose and Objectives: The process provides the method for the State to discipline employees for poor performance, inappropriate behavior, etc.

Sub-Process Description: A disciplinary action may be the result of a performance evaluation or some other event or behavior that requires immediate action. The Disciplinary action process begins when the supervisor recommends that the employee be disciplined (this may be preceded by optional oral and written warnings). The supervisor reviews the action and the reasons with the employee. If this is an initial or subsequent probation, the employee may be immediately demoted or terminated and there is no appeal. Otherwise, the employee may request a due process hearing. If the employee does not request a hearing, then the disciplinary action is implemented and entered into the system through the Personnel Action process. If the hearing is requested, then the hearing is conducted and the hearing officer makes a recommendation to the appointing authority. The appointing authority makes decision and the employee is notified. If the disciplinary action is upheld it is immediately implemented and entered into the system through the Personnel Action process. If the employee does not agree with the decision, then they may file a Grievance.

Sub-Process Trigger(s):

Key Sub-Process Participants:

• Unacceptable performance

Employee

• Employee conduct requiring immediate action

Agency

Inputs:

mpator					
Input	Format	Volume/Time	Suppliers		
Personnel master file	Database	45,000 active employees	Personnel and agency users		

Outputs:

Output	Format	Volume/Time	Recipients
Updated personnel records	Database		Personnel and agency users



State of Tennessee ERP Automation Assessment Study – Final Report

Process Name: Personnel Administration		Process Identifier: PA		
Sub-Process Name: Disciplinary Action		Sub-Process Identifier: PA-	Sub-Process Identifier: PA-5	
Employee notification	Letter		Agency, Personnel, and employee	
Grievance	Letter		Personnel (grievance)	
Performance Measures Track	ed:			
Me	asure	Approx. Value	Target Value	
TCA 8-30-325,326,330,331 Current Sub-Process Issues/F Improvement Opportunities:	es That Govern Sub-Process: Problems:			
	automita e	Organiza	tional Importa	
	Opportunity erge cells to link one Opportunity to multiple impacts) (Individually list and describe laws [L] regulations [R] policies [P], as well as cultural [C] considerations for opportunity)		ribe laws [L] regulations [R], and tural [C] considerations for each	
Applications that Support the	Sub-process			
	on Name(s)	Technology Description		
	nd vendor's name)	(Programming vendor, language, platform, database, etc.)		
SEIS		In house developed, COBOL, IBM mainframe, IMS		



